

# Solution Overview

## Secure, compliant content collaboration that leverages investments in existing content systems

### Key Benefits

- Enhanced productivity and data security
- Secure access to enterprise content across all devices
- Full audit trail and activity logging
- Data sovereignty
- SOX, HIPAA, GLBA, FIPS compliance
- Seamless external collaboration
- Design custom apps, integrations, and workflows
- High Availability (HA) and Disaster Recovery (DR)

### Key Features

- Secure content collaboration
- Content connectors to numerous on-premises and cloud-based content systems
- Microsoft Office 365 integration
- Streaming videos
- Native mobile apps for iOS and Android
- Multi-tier architecture with flexible deployment options Security and governance controls
- REST APIs Custom branding
- Support for Microsoft Azure and Hyper-V, AWS and VMware Support for S3 and Atmos

### Security & Control Features

- Ownership of encryption keys
- Full audit logs
- Secure container
- Leakproof editor
- Native eDiscovery collection
- LDAP/AD and 2FA authentication
- SSO via SAML and Kerberos
- MDM, DLP, SFTP integration
- User-friendly DRM
- Built-in antivirus scanner Admin dashboards and monitoring

kiteworks by Accellion enhances external content collaboration by extending an enterprise's existing content systems rather than having to migrate content to a new platform. Securely collaborate with vendors, partners, and customers on either side of the firewall. Stay compliant, and realize gains in agility and productivity.

### Extend Existing Content Systems

With kiteworks, organizations can extend their content systems to collaborate with external vendors, partners, and customers, while avoiding risky and costly content migrations and disruptions to workflows.

### Key Benefits

- Private Cloud Architecture
- Content Collaboration and Productivity
- Secure Connectors to Enterprise Content
- Security and Governance
- Microsoft Office 365 Integration
- Mobile Enablement
- REST APIs

### Private Cloud Architecture

The kiteworks platform was designed from the ground up for enterprise scalability, security, and agility.

**Private Cloud** – The kiteworks architecture offers dedicated and isolated cloud infrastructure enabling enterprises to keep servers, data storage, application services, encryption keys, meta-data, and authentication all within the organization's complete control. Deployment options include on-premises, hosted private cloud, and hybrid cloud.

**Multi-Tier Architecture** - kiteworks enables extreme deployment flexibility by allowing the web, application, and storage tiers to be separated and placed anywhere in the network. Each tier can be scaled independently or all can be combined into a single virtual appliance. Fail-over enables high availability (HA), and replication supports both worldwide performance and disaster recovery (DR).

**Data Sovereignty and Global Deployments** – kiteworks enables enterprise organizations to enforce data residency policies by restraining data storage to physical geographical boundaries.

### Seamless External Collaboration to Enhance Team Productivity

kiteworks enhances productivity by enabling users to easily and securely access, edit, share and collaborate on content stored across the enterprise with internal and external stakeholders.



kiteworks enables real-time collaboration via innovative features, including:

- Document collaboration
- Microsoft Office 365
- Comments
- Notifications
- File versioning
- File lock/unlock
- Task management
- Secure file sync and sharing
- Secure large file transfer
- Full text search
- SharePoint search
- Online viewer
- Native leak-proof editor
- Activity stream/audit trail

### Single Pane of Glass View

Content connectors eliminate the hassle of migrating content to a single platform by providing centralized access to multiple on-premises and cloud-based content systems, without duplication of files and without requiring a VPN.

Centralized access to multiple systems provides users a single pane of glass view to all enterprise content. Supported content systems include:

- Windows File Shares (CIFS and DFS)
- Microsoft SharePoint (2007, 2010, 2013)
- Microsoft SharePoint Online
- Microsoft OneDrive for Business
- OpenText Content Server 10; Livelihood
- OpenText eDOCS 5.3.1
- Documentum (6.6, 6.7, 7)
- Google Drive
- Box
- Dropbox
- Home drives

Designated users can access and share content from multiple content stores. Documents of record are always maintained in the source system, and kiteworks keeps a complete audit trail.

### Centralized Security and Management

The kiteworks admin console provides interactive dashboards and system alerts that deliver the highest levels of security, control, and compliance. Dashboards provide insight into:

- Status of system services
- Licenses consumed and remaining
- Storage allocation
- Snapshot of activities taking place on the system
- System health alerts

Security controls include the creation of restricted folders to prevent collaborators from downloading files to local systems or devices, mitigating the risk of data leaks as collaborators cannot forward, resend or share sensitive documents to unauthorized people.

Users can also secure the email body in addition to attachments. Recipients will receive a secure link to access the email body through authentication with kiteworks.

### Key security and administrative features include:

- File tracking & reporting
- Antivirus
- LDAP/AD, SSO
- Encryption key ownership
- Secure message body
- File type exclusion
- Remote wipe
- Two-factor authentication
- App whitelisting
- Offline PIN
- Restricted folders with leak-proof editing
- File/Folder expiration
- Enable/disable collaboration at user level

### Key governance features include:

- eDiscovery – comply with legal requests, preserve content.
- Data Loss Prevention – perform DLP scans on downloaded files; integrate with leading DLP systems.
- User-Friendly DRM - watermarking, view only, file withdrawal.

### Microsoft Office 365 Integration

With Microsoft Office365 integration, kiteworks users can access, create, edit, and save kiteworks files, including files stored in SharePoint, OpenText, Documentum, Box, and other systems using Office 365 web, desktop, and mobile applications.

### Secure Access to Content Across All Devices

The kiteworks native mobile apps enable users to securely create, access, and collaborate on enterprise content, from any location, using any device, without a VPN.

- Secure access to content across all devices, whether stored in home drives, Windows File Shares, ECMs, and cloud storage, including Dropbox, Box, and OneDrive.
- Create and edit Microsoft Office files, online and offline, within a secure mobile container.
- Open kiteworks documents directly from Office 365 on an iOS or Android device, and save back.
- Move content across enterprise content sources.
- Quickly find content using full content search capability.
- Manage project workflows with lock/unlock file and task management.
- Protect enterprise content on mobile devices with remote wipe, PIN code, and app whitelisting.
- Enable Touch ID on iOS devices for an extra layer of security.

### REST APIs

With kiteworks, organizations can develop custom applications, integrations, and workflows to further enhance agility and productivity.

- Enterprise APIs for custom integrations and to extend existing enterprise infrastructure to mobile.

### About Accellion

Accellion, Inc. enables enterprise organizations to collaborate on content with external partners securely via private cloud. Enterprises can leave existing content where it lives today, and extend it outside the firewall without having to migrate content or disrupt their business workflows. Accellion's solutions are used by more than 15 million users and 2,500 of the world's leading corporations and government agencies including Procter & Gamble; KPMG; Kaiser Permanente; Latham & Watkins; National Park Service; Pacific Life Insurance; Cargill; and the National Institute for Standards and Technology (NIST). For more information please visit [www.accellion.com](http://www.accellion.com) or call (650) 485-4300. Follow Accellion's Blog, Twitter, Facebook and LinkedIn.

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